

IMPACT - A Program for Emotionally Intelligent Leaders



*(Influencing, Mastering Power,
Authority, Control & Tactics)*

**Presented by *Bespoke Results & Creative
Cognition***

We live in demanding times, and the need for leaders to be skilled and respond have never been greater.

Optimising leader performance in complex organisations, requires a sophisticated set of skills to effectively manage the emotional and social processes that impact on group and organisational performance. Bespoke Results and Creative Cognition are pleased to once again offer the IMPACT Program,

In this unique, highly experiential and interactive workshop you will be encouraged to examine personal and group relationships, and the effective use of influence, power and authority within an organisational setting. The workshop experience is designed to deepen your appreciation of the systemic factors that either support or have the potential to derail your organisation's ability to deliver on its strategic objectives. You will come to understand how these factors can, in subtle but potent ways, impact on organisational performance including:

- The powerful impact of emotions on decision-making and performance
- Ways structures and systems influence behaviour
- The importance of the leader / follower relationships
- The dynamics of power and influence
- The influence of anxiety and how to effectively work with strong, negative emotions

Participants will be encouraged to identify and commit to applying these insights to effect real improvements in the functioning of their own work unit or organisation.

To assist participants apply the learnings gained in the workshop we offer follow up support and coaching as part of the program fee.

Facilitators:

Our specialist consultants have expertise in leadership and the human dimensions of organisational functioning and effectiveness. They have consulted to a range of organisations and trained and coached senior managers to deal effectively with the complexities of managing people and organisations

Who Should Attend: Managers who have responsibility for the performance of an organisation or work unit, and who have a real interest in the human side of work, will benefit from participation in this unique workshop.

Next Program: March 20 2012

**Venue: Airlie Leadership Development Centre
260 Domain Road**

South Yarra (Limited free on-site parking)

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